

# TRAINING PROGRAMMES

The greatest cost incurred in production is downtime, when products cannot be manufactured due to failure of equipment.

## Why Training?

Manufacturers quite rightly concentrate on producing high quality products; however they often forget that the coder on the end of their production line is the most important piece of equipment. If the product isn't coded it cannot leave the factory.

It therefore makes sense to ensure that your ink jet coder has minimum downtime. This can only be achieved by appropriate training.

## Operator Training

One of the most common reasons for downtime is not equipment failure but operator error. This is often due to:

- \* Incorrect programming
- \* Failure to add the correct fluids
- \* Failure to undertake the required cleaning routines

A simple one day Operator Training Programme can eliminate 75% of the faults that cause coder failure. Familiarisation of the programmes, an awareness of correct fluid replenishment, weekly cleaning procedures and a basic knowledge of how the system actually works are all comprehensively covered by our Operator Training Programme.

## Service Engineer Training

For those unforeseen circumstances of accidental damage or equipment failure when the operator cannot rectify the problem, we provide a comprehensive two day Engineer Training Programme.

Our Engineer Training Programme consists of that included in our Operator Training above, with the addition of:

- \* Advanced fault finding techniques
- \* Explanation of the fluidics
- \* Explanation of the electronics systems
- \* Printhead alignment and repair
- \* 'Hands on' experience of component replacement

Our Engineer Training Programme eliminates the need for costly call outs and time spent waiting for a Service Engineer to visit.